



## *Salish Cancer Center*

### *Peer Support Program*

### **Rules of Conduct**

Salish Cancer Center is committed to providing high quality healthcare and building healthy and thriving communities. Every patient should expect a safe, caring, and inclusive environment in all our spaces within the clinic.

Our patient ***Peer Support Program Rules of Conduct*** helps us to meet this goal.

Words, actions, or behavior that are disrespectful, racist, discriminatory, hostile, or harassing ***are not welcome***.

Examples of these include:

- Offensive comments about others' race, accent, religion, gender, sexual orientation, or other personal traits.
- Advising a patient to refuse to see a clinician or other staff member based on these personal traits.
- Physical or verbal threats and assaults.
- Sexual or vulgar words or actions.
- Disrupting another patient's care or experience.
- Intimidating or harassing staff or other patients.
- Disclosing patient treatment plans without permission.

Moreover, all of Salish's patients have a right:

- To be treated justly.
- To receive information about care.
- To refuse treatment.
- To have confidential medical care.
- To have peers not interfere with treatment recommendations made between another peer and provider.

If we believe you have violated the Code with unwelcome words or actions, you will be given the chance to explain your point of view. We will always carefully consider your response before we make any decisions about future participation in Salish's ***Peer Support Program***.

Some violations of the Rules of Conduct may lead to visitors, escorts, or patients being asked not to participate in the ***Peer Support Program***, though we expect this to be rare.

If you witness or are the target of any of these behaviors, please report it to a member of Salish's care team.